

For further information contact:

**Watch Commander
(757) 385-4915**

or

**Office of Professional Standards and
Accountability
(757) 385-5846
(757) 385-8787**

**Master Control Operator
(757) 385-4431
(757) 385-4908**

We, the Virginia Beach Sheriff's Office are committed to providing the highest quality service by empowering our appointees and the community to work in partnership with the goal of improving the quality of life within the city of Virginia Beach while at the same time maintaining respect for individual's rights and human dignity.

Our goal is to ensure that our appointees are guided by the principles that every individual has dignity and worth, and that we must show respect for the citizens we serve and the men and women of the Sheriff's Office

A citizens Compliment, Comment or Complaint and its subsequent investigation, causes the Sheriff's Office to examine the service that we provide to our community and to make necessary improvements in the way we provide those services.

Each complaint will be investigated and appropriate follow up actions taken. You will be informed of the results of the

investigation initiated by your complaint. Further information is contained on this brochure.

If you have a **complaint, please ask to speak with a supervisor,** or if you would like to compliment or comment about an appointee, you can fill out this form and drop it off at the Sheriff's Office information window or give it to any deputy that is available.

Please call (757) 385-4555 if you have any questions or need assistance filling out the form

Complaints can be filed on actions by any Sheriff's Office Appointee

From Sheriff Paul J. Lanteigne

Thank you for taking your time to let us know how the Virginia Beach Sheriff's Office can better improve the service we provide to our community. Liaison with the community is one of our primary objectives and we value your comments. We would rather not get to know our citizens as a crime victim or complainants, but when problems arise it is our goal to resolve the issue quickly and courteously.

VIRGINIA BEACH SHERIFF'S OFFICE

Compliment Comment or Complaint Form



Sheriff Paul J. Lanteigne
2501 James Madison Blvd.
Virginia Beach, Virginia 23456
www.vbso.net